



Where it All Comes Together
for a Better Future

MISSION STATEMENT: Habilitation Assistance Corporation's mission is to support individuals in realizing their personal visions.

AGENCY GOAL: Habilitation Assistance Corporation's goal is to empower individuals and their families through the delivery of quality consumer driven resources, services and supports that increase lifestyle options, independence and improves the quality of life.

AGENCY PHILOSOPHY: Habilitation Assistance Corporation's believes that all people have the right to be happy, leading full and self-determined lives with dignity and respect of the community.

PERSONS SERVED: Individuals of all abilities.

SCOPE OF SERVICES: Day Habilitation, Community Supports and Off-Site Services for developmentally disabled and intellectually disabled individuals; Transportation Services for individuals in need of transportation.

Day Habilitation services that Habilitation Assistance provides, are services for individuals with intellectual or developmental disabilities, that are based on day habilitation service plans that set forth measurable goals and objectives and prescribes integrated programs of activities and therapies necessary to reach the stated goals and objectives. (130 CMR 419.402)

The following services are provided as part of day habilitation model:

1. Nursing services and Health Care supervision. HAC provides nursing coverage on site. These services meet the needs of each members and include the following:
 - a. Administration of medications and treatments prescribed by the member's PCP during the time the member is at the program;
 - b. Education in hygiene and health concerns;
 - c. Coordination of DHSP's with other health care professionals including the NF where the member resides, if applicable;
 - d. Monitoring each member's health status and documenting those findings in medical records at least monthly and every six months as part of the interdisciplinary team review, and more often if the member's condition requires more frequent monitoring;
 - e. Reporting changes in the member's condition to the member's PCP;
 - f. Oversight of direct therapy treatment as recommended by a licensed therapist and, as applicable, PCP order; and
 - g. Coordinated implementation of the PCP's orders with the member, authorized representative, and day habilitation staff.
2. Developmental Skills Training. HAC provides skills training in the following areas: self-help development, sensorimotor development, communication development, social

development, independent living development, affective development skills, and behavior development and wellness

3. Therapy Services. HAC provides therapy services when recommended through the Service Needs Assessment. Therapy services include:
 - a. Speech/language therapy;
 - b. Occupational therapy;
 - c. Physical therapy; and
 - d. Behavior Management.
 4. Assistance with Activities of Daily Living (ADLs). HAC has sufficient staff at its sites to provide assistance with ADLs.
 5. Day Habilitation Service Management. HAC undertakes activities that ensure implementation of the member's day habilitation service plan including required reviews.
- (130 CMR 419.405)

Objectives for the Agency and its Programs and Rationale for Outcome Objectives

1. Maximize Customer Satisfaction: Customer satisfaction is the agency's ultimate goal through providing the services and supports that each individual wants and needs to feel empowered and successful in life.
2. Maximize Customer Input: We believe our member's support needs should not have to fit into a predetermined service/program agenda. Habilitation Assistance Corporation works with each individual to create a plan that fits the needs and requests of each member and his/her family and advocates. Through our commitment to listening and working together, we make every effort to develop and continue to modify individual plans that help each member strive to achieve his/her personal goals and visions.
3. Maximize Customer Independence: People want to be independent in their lives. The services that Habilitation Assistance Corporation offers are a step towards that path by facilitating skill development through life experiences.
4. Maintain Agency Viability: The agency must be diligent in evaluating and improving services while maintaining resources, forecast financial information and maximize efficiency.
5. Service Access: We want to provide services for all appropriate persons who want access to them. We understand there are sometimes barriers for people in accessing services and supports and we will work to remove or lessen those barriers.

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